

Cardinal Health Sonexus™ Access and Patient Support Teams with Updox to Streamline Communications with Healthcare Providers

April 26, 2017—Cardinal Health Sonexus™ Access and Patient Support, a leading hub services provider, has recently teamed with Updox, a Health Information Service Provider (HISP) and leading provider of physician and pharmacist collaboration solutions, to securely and efficiently transmit information electronically to and from healthcare providers. Cardinal Health will leverage Updox’s technology to drive ease of use within the physician office by providing a more convenient method for exchanging data and communicating with the care team.

As part of its services to connect patients to therapies, support services and financial assistance programs, Cardinal Health regularly receives patient information from healthcare providers. However, because of regulations related to the security of transiting medical information, this process has historically been managed through manual processes such as faxes and phone calls. Through the agreement with Updox, Cardinal Health will now be able to streamline communications with providers using its secure messaging features.

“We pride ourselves in delivering a data-centric approach to hub services to support our clients and their patients,” said Steve Jensen, vice president of technology, Cardinal Health Sonexus™ Access and Patient Support. “As a result of our agreement with Updox, we are now able to take our service to the next level by reducing the amount of time it takes to get patients enrolled in support programs and by lessening the administrative burden on healthcare providers. For our pharmaceutical manufacturer clients, this technology enhancement brings added peace of mind knowing that their programs are being managed with speed and security.”

“For so long, physicians have had to juggle multiple manual processes to offer high-value drugs to their patients. It’s been cumbersome, time consuming and frustrating for all involved. Cardinal Health had the vision to offer a method allowing providers to stay within their workflow and electronically communicate to enroll their patients in these life-changing programs,” said Michael Morgan, chief executive officer, Updox. “We’re excited to partner with Cardinal Health on this program because we see the opportunities to positively impact quality of care, patient satisfaction and process efficiency.”

To learn more about how Sonexus™ Access & Patient Support services can help you improve patient access and adherence with your specialty, orphan and ultra-orphan therapies., visit www.cardinalhealth.com/sonexus or email sonexus@cardinalhealth.com.

To learn more about how Updox solutions and apps are impacting care coordination, visit www.updox.com