

Distributor Policies and Procedures

Cardinal Health 200, LLC
("Cardinal Health")
7000 Cardinal Place
Dublin, Oh 43017



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A. CAH Product Listing

Cardiothoracic

- Chest drainage Units
- Specialty catheters, shunts and cannulas
- Thoracic Catheters/Trocars

Chemotherapy Protection & Safety

- Provider Protection
- Products including gloves & gowns

Collection Systems

- Blood Collection Tubes
- Specimen Collection

Diagnostics

- Amniocentesis, Lumbar Puncture, Paracentesis, Pneumothorax, Thoracentesis

Electrodes & Recording Chart

Paper

- Defibrillation, Diagnostic, Monitoring & Neonatal Electrodes
- Disposable Lead Wires & Cables

OR Products

- Foam Positioning Products
- Patient Prep
- Surgical Kits & Trays
- Surgical Suction Instruments
- Tubing

Perinatal

- Neonatal Devices – PICCs and UVCs
- Obstetric Items – IUPCs, Belts and FSEs

Thermometry

- Predictive & Tympanic

Sharp Safety

- Needles & Syringes
- Prefilled Syringes/IV Access
- Safety Blood Collection Devices
- Sharps Disposal Products

Venous Thromboembolism (VTE)

Prevention

- Compression Stockings
- Foot Compression System
- Compression Sleeves

Nutrition, Access & Skin Solutions

Enteral Feeding

- Pumps & Sets

Gastro Intestinal

- CO₂ Detectors
- Naso-Gastric Tubes
- Salem Sumps
- Stomach Tubes

Incontinent Care

- Adult Briefs
- Infant & Maternity Care
- Undergarments & Underpants

Open Suction

- Mucus Traps
- Suction Catheters, Trays, Solutions Pumps, Trach Care

Urology

- Catheters
- Drainage Bags
- Urine Meters

Wound Care/Traditional Dressings

- Bandage Rolls
- Gauze
- Infection Prevention & Moist Wound Healing including Foam
- Non-Adherent Dressings
- Tapes & Adhesives
- Transparent & Hydrocolloid Dressings
- Skin Care
- Hot & Cold Packs

Negative Pressure Wound Therapy

Infection Control

- Antiseptics
- Disposable Textiles
- Facial Protection
- Fluid Management
- Surgical Drapes & Gowns
- House Keeping Supplies
- Infection Control / Apparel
- Central Services / Sterile Processing
- Surgical Clippers
- Wound Drains

Durable Medical Equipment

- Both Accessories and Safety
- Exam Room
- Mobility / Products

Patient Monitoring

- Electrodes
- Monitoring Accessories
- Pressure Monitoring
- Stethoscopes
- Temperature Monitoring

Women Health and Baby Care

- Feminine Hygiene
- Baby Care
- Anesthesia
- Custom Circuits
- Standard Circuits
- Intubating Stylets
- Nasopharyngeal Airways
- Oropharyngeal Airways
- Anesthesia Masks

B. Customer Service Contact Information

EDI & Web Ordering:

To implement electronic ordering, preferred method, contact the EDI Helpdesk at 866-300-4357 or email GMB-EIT-MED-EDI-CUST-IMP@cardinalhealth.com

To register for online ordering, call the EDI Helpdesk at 866-300-4357

Order Placement & Support For:

- ⇒ Daily Order Resolution
- ⇒ Product Substitution
- ⇒ Product Availability Inquiries
- ⇒ Expediting Rush Orders – PLEASE CALL
- ⇒ Pricing Inquiries – Only to provide current pricing
- ⇒ Order Cancellation Requests
- ⇒ Presource Backorder Reports
- ⇒ Delivery Tracking Information
- ⇒ Product Backorder Issues
- ⇒ Request Documents (packing slips, invoice, etc.)
- ⇒ Drop Ship Orders
- ⇒ Any other pre-shipment issues
- ⇒ Certificates of Sterility, etc.
- ⇒ Certificates of Compliance

* Call: 800-635-6021

Email: GMB-CAH-DIST-Domestic@CardinalHealth.com

Fax: 800-952-4670

To report a discrepant (shortage, overage, mispick, damaged, wrong product) order:

Call: 800-635-6021

Email: GMB-CAH-DIST-Domestic@CardinalHealth.com

Fax: 800-294-5399

For assistance with returns, authorizations, recalled product returns and defective product returns:

Call: 800-635-6021

Email: GMB-CAH-DIST-Domestic@CardinalHealth.com

Fax: 800-294-5399

Product Support For:

- ⇒ Standard Kit component bill of materials
- ⇒ General and technical product related questions
- ⇒ Manufacturing and testing data

Call: 877-227-3462

Email: GMB-CAH-ProductSupport@cardinalhealth.com

C. Back Office Operation Contact Information

I. **Price List Questions:**

Email: GMB-ALB-USH-CAHbranded@cardinalhealth.com

II. **Local Contract Price Questions:**

Email: GMB-ALB-USH-CAHbranded@cardinalhealth.com

III. **GPO Contracts:**

Email: GMB-ALB-USH-CAHbranded@cardinalhealth.com

IV. **Rebates, Chargebacks and Tracings:**

Original submission:

Email: GMB-MCG-USD-DMG-Tracing-Rebates@cardinalhealth.com

Resubmission (corrections of previous submitted files or email response to monthly "variance report"):

Email: GMB-DMG-resubmission@cardinalhealth.com

V. **GPO Rosters, Memberships & LOCs**

Email: CAHBrandAgreements@cardinalhealth.com

D. Definitions

"Additional Billing" shall mean any document, such as an invoice, charge-back, or letter generated by Cardinal Health notifying a Distributor of funds owed.

"Affiliate" shall mean a Cardinal Health Inc. division or business, or an operating company named on the Affiliate list attached hereto as Exhibit A.

"Authorized Distributor" shall mean any Distributor that has a direct account and resells Cardinal Health products to qualified customers.

"Contract" shall mean a written agreement (specifically excluding a Purchase Order) submitted by or on behalf of a Customer and accepted by Cardinal Health (or an Affiliate) or between Cardinal Health (or one of its Affiliates) and a Customer for the purchase of Products subject to the terms of these Policies and Procedures.

"Contract Price" shall mean the price charged to a Customer or Participants for Products under a group purchasing or individual Rebate (charge back) Contract.

"Customer" shall mean an end-user third party entity that has a Contract with Cardinal Health (or one of its Affiliates) for the purchase of Products. Customer shall not include any of the following without Cardinal Health's prior written approval: stand-alone physician offices; physician offices owned by an IDN; urgent care centers, occupational health clinics; vein clinics; medical offices located in universities, colleges, secondary schools or other educational facilities; medical offices located in federal, state or municipal penitentiaries or similar correctional facilities; community health centers (including Federally Qualified Health Centers and rural health clinics); physician office laboratories, and dental practitioner offices (collectively "Designated Customers"), provided that Distributor may access and distribute Products to Designated Customers solely in order to fulfill a GPO Agreement. A "GPO Agreement" means an agreement between Cardinal Health and a group purchasing organization, IDN and/or other customer for the purchase of Products under which the Products may be distributed by that customer's authorized distributor. Under no circumstances shall Distributor resell Products to industrial customers. For all Customers, Distributor shall use reasonable efforts, including without limitation the discontinuance of sales to a particular Customer, to ensure that the Customers are purchasing such products for their own use and not for resale. Cardinal Health may from time to time appoint other distributors to resell the Products to Customers and may also sell the Products through its own distribution divisions.

"Distributor Purchase Price" shall mean the amount charged to Distributor for Products covered on Cardinal Health's price lists.

"Participant" shall mean an entity that is eligible to purchase Products under a Contract between Cardinal Health (or an Affiliate) and any group purchasing organization of which such entity is a member or participant.

"Products" shall mean any products sold by Cardinal Health or an Affiliate that are distributed in accordance with the terms of these Policies and Procedures.

"Rebate (Charge Back)" shall mean a reimbursement paid to the Distributor by Cardinal Health via credit memo, in the amount, if any, by which the Distributor Purchase Price for any Product exceeds the applicable Contract Price for such Product.

"Rebate (Charge Back) Claim" shall mean a reimbursement submission made by Distributor to Cardinal Health for a reimbursement in accordance with the terms of these Policies and Procedures.

E. General Requirements

1. Each Distributor must maintain a minimum annual purchase requirement of \$100,000 in order to be an authorized direct distributor of Cardinal Health Products.
2. Cardinal Health reserves the right to suspend or refuse orders from a Distributor if such Distributor is not meeting the requirements as outlined in these Policies and Procedures.
3. Each Distributor shall implement and maintain adequate procedures to ensure that Cardinal Health confidential information provided to such Distributor is maintained as confidential with no less than the same degree of care and protection afforded to such Distributor's own confidential information and in any event no less than reasonable care and protection.
4. Distributor shall not disclose any Cardinal Health confidential information (including sales data) to third parties without Cardinal Health's prior written consent (which may be withheld for any reason, in Cardinal Health's sole discretion). For the purposes of this provision, Cardinal Health agrees that disclosure of confidential information such as sales data to a group purchasing organization may be made only with respect to contract sales of Cardinal Health Products with such group purchasing organization.
5. Each direct authorized Distributor shall purchase Cardinal Health Products only directly from Cardinal Health. Purchasing Cardinal Health Products from the secondary/gray markets, or from another source is prohibited and shall be cause for immediate termination of Distributor's ability to purchase Products.
6. Each Distributor shall stock, support & service group purchasing organization and Cardinal Health National Accounts contracted Products ordered by customers.
7. Cardinal Health shall have the right to limit the quantities of Products purchased by any Distributor during any month to a quantity, measured in units and/or dollars, at Cardinal Health's discretion, equal to one hundred and ten percent (110%) of one-twelfth of the quantity of Products purchased by such Distributor during the preceding fiscal year of Cardinal Health. Note, Cardinal Health may monitor monthly purchase compliance at the product center/market section level as well as total purchases. Distributor shall maintain a mutually acceptable inventory of Products; rotate this inventory on a first-in, first-out, basis; and at Cardinal Health's request, advise Cardinal Health of the place where all Product inventory is kept. Cardinal Health shall have no liability for Products outdated as the result of Distributor's inventory management practices.
8. Each Distributor shall limit sales of Cardinal Health Products to qualified Customers approved by Cardinal Health to purchase such Products and shall not resell, exchange, ship, export, or otherwise transfer any Products to any entity that is not located within the fifty states of the United States of America or the District of Columbia (thus excluding any other territories or possessions of the United States and any foreign country) without the prior written consent of Cardinal Health. Distributor shall not sell Cardinal Health Products on or through any third-party website or eCommerce platform without the prior written approval of Cardinal Health.
9. Each Distributor shall sell Cardinal Health Products only to authorized accounts. In the event Distributor violates this requirement by selling to other resellers, re-processors or manufacturers, Cardinal Health reserves the right to recover the monies forfeited by reducing future rebate credits, deducting incentive monies earned by Distributor or by direct payment to Cardinal Health.
10. Each Distributor shall maintain facilities and procedures as may be prescribed from time to time for Cardinal Health in order to facilitate a forty-eight (48) hour response to any product recall or similar action including, but not limited to, reports showing Customers that have purchased the impacted Product, physical inventory count and quarantine areas for recalled product, at no expense to Cardinal Health.

- 11.** Each Distributor will Permit a duly authorized representative of Cardinal Health to enter and inspect, during normal business hours and upon a forty-eight hour notice, the establishments in which any of the Products are held in order to determine whether said Products are being held in conformity with the terms of this Agreement, and provide Cardinal Health with such documents as it may reasonably require to determine whether the Products are being held in accordance with the provision of this Agreement.
- 12.** Each Distributor As requested by Cardinal Health, accept and implement a Continuous Replenishment Process ("CRP") with Cardinal Health on purchase orders for all Cardinal Health Presource Products within 60 days of the effective date of this Agreement. If Distributor does not implement an operational CRP process on Cardinal Health Presource Products by the date set forth above, then Cardinal Health may charge Distributor a handling fee of five percent (5%) on all orders of Cardinal Health Presource Products by Distributor until such time as the CRP process is in place.
- 13.** Cardinal Health and each Distributor who fully and completely complies with all of the terms and conditions of these Policies and Procedures shall each have the right, upon written request, to audit the books and records of the other party, upon reasonable advance notice and during regular business hours, to determine whether such party is in compliance with these Policies and Procedures. Such audits shall be limited to not more than one in any twelve-month period and, in each instance, the records required to be provided and the period subject to audit contemplated hereunder will be limited to the two-year period immediately preceding the request therefore.
- 14.** Each Distributor is responsible for notifying Cardinal Health in writing within seven (7) days of all customer initiated audits. Upon written notice of a Customer initiated audit, Cardinal Health and Distributor will mutually agree on audit process, timelines and outcomes.
- 15.** Cardinal Health reserves the right to request credit applications, financial statements and other credit related information at our discretion.

F. Administrative Requirements

- 1.** Distributor must pay all invoices from Cardinal Health within standard, cash-payment terms. Cardinal Health offers 1% 30, net 31 days payment term options for all Distributors. Discount must be taken at time of payment.
- 2.** Distributor will request all Proof of Deliveries from Cardinal Health in writing within 30 days of invoice date. Shortage claims will not be accepted if more than seven (7) calendar days have passed since delivery was made.
- 3.** Distributor will resolve all Cardinal Health Additional Billings for disputed items within 60 days of add-bill date.
- 4.** Distributor will provide a detailed, written deduction explanation or debit memo for all adjustments to invoices from Cardinal Health within 30 days of invoice date.
- 5.** Distributor must submit all requests for credit in writing within 60 days of invoice date.
- 6.** Distributor must provide, at minimum, a monthly sales tracing report detailing all Distributor sales of Cardinal Health Products during the preceding month. This report must be in Cardinal Health standard electronic format (see Exhibit C) and provided within the first ten (10) days of each month, at no charge to Cardinal Health.
- 7.** If requested, Distributor must provide, at minimum, a monthly report within 10 (ten) days of the end of each calendar month that contains Distributor inventory of Cardinal Health Products for the preceding month.

G. Requirements For Distribution Of Private-Label Products

Cardinal Health recognizes that, under some circumstances, a Distributor, or affiliates of such Distributor, may choose to manufacture, market, or sell products of their own which, directly or indirectly, compete with Cardinal Health's Products.

The following guidelines and requirements are intended to protect the integrity of the manufacturer-distributor relationship where such a situation exists. They are not intended in any way to preclude or hinder Distributors from carrying competitive products. Instead, they are necessary to ensure that Distributors who do so are properly (appropriately) dedicated to the Cardinal Health Products and the consumers to which they are ultimately sold.

1. Distributor shall utilize Cardinal Health confidential information, including pricing information, only for the distribution of Cardinal Health Products.
2. Distributor shall implement adequate procedures to ensure that Cardinal Health confidential information is maintained as confidential with no less than the same degree of care and protection afforded to Distributor's own confidential information and in no event less than reasonable care.
3. Distributor shall disseminate Cardinal Health confidential information only to Distributor's employees who have a "need to know" such information in order for Distributor to effectively distribute Cardinal Health Products.
4. Distributor shall only use Cardinal Health Product contracts, agreements, and information solely for the purpose of the distribution of Cardinal Health Products to customers.
5. Distributor shall not communicate or disseminate any misleading information to any third party, including without limitation, any Customers, concerning Cardinal Health Product availability and service.
6. Distributor shall refrain from false or derogatory comments concerning Cardinal Health Product quality, availability, service, or support.
7. If requested, Distributor shall provide a written report that certifies to Cardinal Health the foregoing and summarizes the steps the Distributor has taken to comply with the foregoing requirements for distribution of private-label products.

H. Contract Pricing Rebate Payment Processing Procedures

9. **Minimum Rebate** – Distributor must submit a minimum of \$500 per month and/or \$6,000 per twelve month period of Rebate (Charge Back) claims to be eligible for Rebate contract status.

10. **Actual Rebate**

- a) Authorized Distributors shall submit consolidated Rebate (Charge Back) claims in a format acceptable to Cardinal Health no later than the 10th day of the month for the previous month's sales. Cardinal Health will validate each such claim and identify any discrepancies, which shall be reported to the Distributor for resolution or provision of additional supporting documentation. Rebate (Charge Back) calculation is as follows:
 - i) First, convert Distributor sales units to the equivalent Cardinal Health sales units and round to four decimals; and
 - ii) Then, calculate the Rebate (Charge Back) amount based on the equivalent Cardinal Health sales units from above, multiplied by the Rebate (Charge Back) amount. (See Exhibit D – Sales Rounding Procedures, attached hereto.)
- b) All Rebate (Charge Back) claims and contract payments will be calculated on Distributor-provided sales to end-users (not to exceed Cardinal Health shipments), based on invoice and/or ship date not order date. Authorized corrections or additions to contract sales will result in appropriate changes to the Rebate (Charge Back) credit.
- c) If a Customer returns Product to the Distributor, the return must be reported as a negative sales tracing and a negative Rebate (Charge Back) claim. Receiving more than one Rebate (Charge Back) for any sale is not permitted.
- d) No Rebate (Charge Back) claim will be processed if received more than 90 days from the date of the Distributor's invoice to the Customer. Any Rebate (Charge Back) claims received after such date will be considered invalid.
- e) Prior accounting periods cannot be considered closed without the written consent of Cardinal Health.

11. **Custom Products** - Custom Products are intended for sale to the Customer specified on the Product label, and are made to the specifications and requirements of the individual Customer. These Products may not be sold or rebated to any other Customer without the prior written approval of Cardinal Health.

12. **Price Changes** - In the event of a list price change, Cardinal Health will begin calculating and paying Rebates (Charge Backs) at the new list price for orders shipped by Distributor starting on the effective date of change. In the event of an overall list price decrease, Cardinal Health will determine if a market-wide Rebate (Charge Back) adjustment is appropriate to offset the impact of monetary loss due to inventory devaluation. In the event of an extraordinary Distributor list price increase, Cardinal Health reserves the right to add bill the Distributor for the increased value of the Distributor's on-hand inventory and in-transit inventory, on the effective date of the price change. If the Distributor does not provide on-hand inventory and in-transit inventory, a 30-day calculation will be used. Note, Cardinal Health will make commercially reasonable efforts to provide at least 60-days prior notice in the event of a Distributor list price change.

13. **Credit and Re-bill Corrections** – Distributor is responsible for credit and re-bill correction to the Customer for identified price discrepancies. Also, any credit and re-bill transactions must be reported in the distributor sales tracing and rebate.

14. **Direct Purchases Only** – Distributor is eligible to receive a contract Rebate (Charge Back) only if the contracted Product is purchased by Distributor directly from Cardinal Health. No secondary, gray-market or overstock purchases are applicable.

15. **Unauthorized Rebate (Charge Back) Payments** – In the event that the Distributor claims and receives an unauthorized Rebate (Charge Back) payment as a result of a violation of these Policies and Procedures, Cardinal Health reserves the right to recover monies paid by reducing future Rebate (Charge Back) credits, deducting any incentive monies earned by the Distributor or by direct payment to Cardinal Health. Cardinal Health also reserves the right to deny future Rebate (Charge Back) claims and to charge the Distributor for reasonable costs associated with audit procedures.

I. Contract Rebate Resubmission Procedures

All Rebate (Charge Back) discrepancy Additional Billings require payment within terms. If Distributor wishes to resubmit a Rebate (Charge Back) claim that has been denied then the following procedure should be pursued. Discrepancies not on the resubmission shall be paid within terms.

1. Resubmission must be received within 60 days of add bill.
2. The format used for the resubmission must be the same as that of the original Rebate (Charge Back) denial (i.e. chargeback discrepancy report). The Distributor should make comments on each line describing the reason that the Distributor does not agree with the Rebate (Charge Back) denial.
3. Once received by Cardinal Health, resubmissions will be processed within 60 days, and sent back to Distributor for review.
4. Distributor will have 30 days to review and make final payment on remaining denials.
5. A second resubmission will not be accepted.

J. Logistical Provisions

11. **Consolidated Ship Day** – Distributor will, based on volume, select up to two consolidated ship days per week, depending on weekly volume, for its stocking orders. All orders placed will consolidate and ship out to the Distributor each week on the designated ship day(s). The number of consolidated ship days for each Distributor shall not exceed 2 days per week. This will maintain an efficient shipping process and provide a consistent delivery pattern. Cardinal Health will contact Distributor to make arrangements for consolidated ship days.
12. **Distributor Pick Up Policy** – Distributors are not allowed to pick up Cardinal Health Products at Cardinal Health distribution centers without prior approval.
13. **Unloading Policy** – Cardinal Health will not make arrangements with carriers to provide Distributors with a “dropped” trailer unload for any delivery. All distributors are expected to take delivery as a “live” driver present unloads. Should Distributors choose to make such arrangements with any carrier to drop their delivery, it is with the understanding that Cardinal Health will not accept financial responsibility for the service.
14. **Receipt of Palletized Goods** – For goods shipped on pallets, Distributors must sign the Bill of Lading or Delivery Receipt in Pallet count, not case or piece count. Claims for shortages and damages will be processed per the guidelines in the “N. Damage, Shortage & Overage Procedures” section of these Policies and Procedures. Signing the Bill of Lading or Delivery Receipt, “Subject to Count,” or similar language will not be considered valid for purposes of claims raised after the notification period. Distributor will report full pallet overages/shortages and/or damages noticed upon delivery on the applicable carrier’s documentation.
15. **Pallet Recovery** - If requested, Pallets in reusable condition are to be returned to Cardinal Health’s DC’s. Failure to return pallets may result in a pallet charge.
16. **Sort and Segregate** – Cardinal Health will not make arrangements with carriers to provide Distributors with ‘Sort and Segregate’ services. If these services are required, Cardinal Health will provide carrier “Point of Contact” information so Distributors can arrange for the service. Should Distributors choose to make such arrangements, it is with the understanding that Cardinal Health will not accept financial responsibility for the service.
17. **Minimum Order Requirements** – Minimum order requirements are outlined in the Table of Cardinal Health Terms below. The minimum order charge will be charged to any purchase order that does not satisfy the minimum invoice amount.
18. **Drop-Shipment Policy** - A drop shipment is defined as an order, which is invoiced by Cardinal Health to the Distributor and shipped directly by Cardinal Health to the end Customer. Drop-ship charges will be assessed to the Distributor to cover additional handling and shipping costs per the Table of Cardinal Health Terms below. In addition to the “Drop-Ship Charges” listed, applicable freight charges will be assessed to the Distributor. Cardinal Health reserves the right to classify a Product as “drop ship only” and waive the drop ship charge. Due to the additional processing required for drop shipments, Distributors are requested to use the drop-ship alternative as a last alternative to traditional distribution channels.
19. **Recall Policy** – In the event of a Cardinal Health recall, Cardinal Health will notify Distributor. Distributor shall promptly notify impacted Customers and instruct Customers to return Product affected by such recall to Distributor. Distributor will issue a credit to the Customer for the recalled Product and process a negative sale, and rebate, if appropriate, to Cardinal Health. Distributor will send all recalled Product to Cardinal Health and Cardinal Health will issue credit to Distributor.

K. Table of Cardinal Health Terms

Standard Orders and Annual Purchases

Minimum-Purchase Order Terms		Drop-Ship Terms	Annual Minimum Purchase Terms
Minimum (Gross Dollars)	Below Minimum Charge	Drop Ship Charge	Annual Minimum Requirement
\$1,500	\$160 per order	Additional charge will be added to invoice	\$100,000

Order Changes – Decreasing quantities on an order, canceling an order, or canceling a code on an order due to a backorder, must be handled by phone and will not incur any charges.

- a) **Promotional Orders** – Orders that contain promotional activity must be ordered manually, by phone, fax or email, and will not incur any charges.

2. Clarification to drop ship terms**

- a) Expedited drop shipments, at Distributor’s request, will incur a charge for premium service. The charge will reflect the current published rate for designated carrier and mode of transportation less a 20% discount.

L. Freight Terms

1. **Standard Product Orders.** Standard orders will be shipped F.O.B. destination, Freight Prepaid using Cardinal Health’s preferred shipping method including, but not limited to, common carrier, parcel or air depending on size of order, Distributor US location and Product requirements. Check with your Cardinal Health sales representative for details. Title to the product and risk of loss shall transfer/pass to Distributor upon acceptance of delivery at distributor’s destination.

2. **Expedited Orders.** Expedited orders will be shipped F.O.B. destination, Freight Prepaid. Additional costs associated with expediting shall be added to the invoice, using the most timely and efficient delivery option based on carriers’ delivery schedules to distributor’s US location. Orders expedited at distributor’s request will incur a charge for premium service. The charge will reflect the current published rate for the designated carrier and mode of transportation, less a 20% discount. Title to the product and risk of loss shall transfer/pass to Distributor upon acceptance of delivery at distributor’s destination.

3. **Alaska & Hawaii Orders** – Cardinal Health Alaska and Hawaii orders will be shipped freight prepaid and added by the preferred method of Cardinal Health including, but not limited to, common carrier, parcel or air, depending on size of order, distributor location and product requirements.

4. **Lift Gate Policy** – Standard or expedited orders that require a lift gate for delivery may be assessed a \$75 per order lift gate service charge.

M. Returned Goods

Subject to the following policies for returned goods and credit apply for Cardinal Health:

1. All standard saleable Products may be returned for credit. Credit is issued based upon the reason for the return (see **Exhibit F** for credit amount). Product must be returned in original packaging with return label placed in an open area of package to receive credit. Cardinal Health reserves the right to refuse any return. Credit is based on disposition at a Cardinal Health warehouse/DC.
2. All returns must be authorized by Cardinal Health Customer Service and assigned a return authorization number. All Product returns must be sent freight prepaid unless prior approval from Cardinal Health is granted.
3. All authorized returns must be received at the designated DC, in its original, unopened packaging, and in salable condition within 15 days of the return authorization date. Any returns received at the DC >15 days from the return authorization date will be void.
4. Overstock returns must be authorized by Cardinal Health Customer Service. Customer Service will assign a Product return authorization number once the following information is provided:
 - a) Reason for return;
 - b) Item number;
 - c) Quantity of item;
 - d) Original invoice number; (must be within 90 days of return request to receive full credit)
 - e) Purchase order number; and
 - f) Lot number, if applicable.

Customer Service will forward a copy of the Product-Return Authorization to the appropriate distribution customer contact along with return instructions. The Product Return Number and return goods packing list *must be included* with all paper work.

5. Distributors should not return Product per the conditions below. Credit will not be given and the Product will not be returned to the Distributor:
 - g) All Presource, Made-To-Order, Custom-Manufactured Products and Promotional products;
 - h) Discontinued Products, divested Products, and Products not listed in current price lists;
 - i) Expired Products or Products within the applicable Affiliate's "required months from expiration" (see **Exhibit E**);
 - j) Used Products, products in unsalable condition, opened products, or unreported damaged Products;
 - k) Products that are not in original packaging - standard selling unit-of-measure (*i.e., full, unopened cases of Product*);
 - l) Products that were not purchased directly from Cardinal Health;
 - m) Products that were purchased over 90 days before return request;
 - n) Products for which no "authorization to return" has been given;
 - o) Regulated hazardous chemicals, reagents or prescription devices, refrigerated, frozen or temperature controlled products; and
 - p) Products not manufactured by or on behalf of Cardinal Health, including those shipped directly from the vendor (including In & Outs) are not eligible for returns.

N. Damage, Shortage & Overage Procedure

1. **Damage** - In the event damage or breakage occurred during, or resulting from, Cardinal Health 's packing and loading is noted upon arrival at distributor's site, distributor should do the following or credit will not be allowed:
 - a) Accept the Products delivered by the carrier, note the visible damage or breakage on the carrier's delivery documents, and have the carrier sign the document.
 - b) Promptly notify the Cardinal Health Customer Service Department of the damage.
 - c) **Concealed Damage:** Concealed damage or breakage which occurred during, or resulting from, Cardinal Health 's packing and loading over-packs or pallets must be reported within 5 calendar days of delivery, Distributor should notify Cardinal Health Customer Service of the following damage:
 - i) Over-packs (e.g., multiple SKUs in a master case); or
 - ii) Damage concealed within palletized shipments.
 - c) *For Products that are to be destroyed, a signed Certificate of Destruction is required within seventy-two (72) hours of issuance or credit will be denied.*
 - d) **Non-conforming Product:** Non-conforming Product, defective Product or out-of- box failures should be handled as a warranty issue by contacting Cardinal Health Customer Service.
2. **Shortages:** To ensure appropriate credit is issued in the event a shortage occurs in transit, distributors should accept all Products delivered by carrier, note visible shortages on the carrier's delivery documents, have driver counter-sign and send to GMB-MCG-DMGCS@cardinalhealth.com within 5 business days.
 - a) Cardinal Health will make arrangements for a replacement shipment, if requested by customer.
 - b) Cardinal Health will investigate shortage claims by reviewing carrier Proof of Delivery, pallet architecture (for pallet shipments) and distribution center product cycle count.
 - c) Cardinal Health will issue a credit for shortages if Cardinal Health concludes the shortage is validated and subject to the following conditions:
 - i) Shortages must be reported to the Cardinal Health Customer Service Department within 5 calendar days of delivery. This applies to dropped trailers, live unload palletized and small package shipments, and includes shortages within an over-packed corrugate. Note distributor must sign for number of pallets received.
 - ii) Shortages within full cases should be reported to Cardinal Health Customer Service immediately when encountered.
3. **Overages:** To ensure appropriate processing (billing or return authorization) is completed in the event an overage occurs in transit, distributors should accept all Products delivered by carrier, note visible overage on the carrier's delivery document and report the overage to Cardinal Health Customer Service.
 - a) Cardinal Health will make arrangements for a carrier to pick up the over-shipped Product(s) within a reasonable timeframe.
 - b) Cardinal Health will issue an invoice for over-shipped Product(s) at distributor request.
 - c) Overages must be reported to the Cardinal Health Customer Service Department within 7 calendar days of delivery. This applies to dropped trailers, live unload palletized and small shipments and includes overages within an over-packed corrugate.
4. **Returned Goods Authorization:** Numbers not utilized within 30 days are cancelled or null and void. Distributor must contact Cardinal Health Customer Service for a new Returned Goods Authorization Number *after 30 days have lapsed.*
5. **Exceptions to Returned Goods Policies**
 - a) Any Customer reports of defective Product received by the Distributor must be communicated to Cardinal Health's Customer Service Department within 24 hours, providing all information below. Cardinal Health will contact the customer, investigate the problem, and notify the Distributor of the outcome and any action taken.
 - i) Name and address of Customer;
 - ii) Customer contact and phone number;
 - iii) Product catalog number and description;
 - iv) Lot number, if applicable;
 - v) Nature of problem and quantity involved; and
 - vi) PO Number

O. E-Business Transactions

Current technology provides the tools to rapidly automate manual business processes and transactions throughout the health-care supply chain. Increased use of this automation will streamline product selection, purchasing, and utilization for the mutual benefit of all parties. A full statement of Cardinal Health's E-Business principles is included. (See **Exhibit G** – Guiding Principles for E-Business attached.)

1. Cardinal Health utilizes the EDI standard HIBCC subset of the ANSI X.12 format.
2. E-Business solution is via the EDI X12 standard. Cardinal Health supports transactions via Global Health Exchange (GHX). GHX offers a variety of connection solutions for our distribution partners.

Business Transaction	Preferred Format	Acceptable Format	Availability Status	Non-conformance Charge
End-user Sales	X.12 Direct EDI or via GHX	EDI 867/844	Currently available	None
Purchase Order	X.12 Direct EDI or via GHX	EDI 850	Currently available	None
Purchase Order Acknowledgement	X.12 Direct EDI or via GHX	EDI 855	Currently available	None
Invoice	X.12 Direct EDI or via GHX	EDI 810	Currently available	None
Payment Order/ Remittance Advice	Direct from the bank	EDI 820	Currently available	None
Advanced Ship Notice	X.12 Direct EDI or via GHX	EDI 856	Currently available	None

Cardinal Health is committed to the use of electronic automation (E-Business) and is willing to comply with any of the open E-Business and EDI standards. Distributor's E-business will be implemented according to the aforementioned schedule. Cardinal Health will not pay third party EDI testing process charges or monthly charges for EDI document processing.

3. End-User Sales (Transaction Set #867)

- a) To improve Product flow through the supply chain, Cardinal Health requires approved E-Business Distributors to supply rebates and tracings, at no charge to Cardinal Health for all transactions. This requirement applies to both contracted and non-contracted Products, as follows:
 - i) End-user sales (including the end-customer invoice for regular and drop-ship sales);
 - ii) Product returns (from Customer to Distributor/from Distributor to Cardinal Health);
 - iii) Product transfers;
 - iv) Any other changes to inventory; and
 - v) Credit re-bills/price adjustments.
- b) Rebate and tracing reports must contain standard information needed by Cardinal Health. (See **Exhibit B** – Information Requirements, attached hereto).
- c) If a Distributor manufactures kits containing Cardinal Health Products, sales must be reported by Cardinal Health component Product code numbers.
- d) Non-EDI Distributors must report all transactions through the last calendar day of the month within *10 days* following the close of the calendar month. **EDI transactions should be sent daily, but not less than monthly.**

4. **Purchase-Order (Transaction Set #850)** - The electronic transmission of purchase order data using industry standard format: (HIBCC approved version of ANSI x.12).
5. **Purchase-Order Acknowledgement (Transaction Set #855)** - The electronic transmission of purchase-order confirmation data using industry standard format.
6. **Invoicing (Transaction Set #810)** - The electronic transmission of invoice information from Affiliates to the Distributor. This data will be provided in industry approved ANSI x.12 format, and will enable the Distributor to automatically match invoices to the original purchase order and receipt.
7. **Funds Transfer (Transaction Set #820)** - Electronic Funds Transfer provides a means for a Distributor to electronically transfer funds and remittance data from the Distributor to Affiliate. The data would be provided in industry-approved banking standards (CTX). Cardinal Health can provide support for working through the necessary testing and communications with the Distributor's bank to help facilitate the setup of this transaction.
8. Additional electronic business transactions supported by Cardinal Health are: Contract, Advance Ship Notice, Pricing, and Availability. Please contact Cardinal Health E-Business Group for specifics.

P. General Provisions

1. A breach of these Policies and Procedures may result in the Distributor's forfeiture of access to Cardinal Health rebate contracts, Affiliate programs, Cardinal Health terms and conditions, and possible termination of Authorized Distributor status.
2. Cardinal Health Affiliates reserve the right to maintain their own policies and criteria regarding Distributor sales and business partners, including suitability of Distributor for certain divisions and Affiliates. Accordingly, not all Distributors may be qualified to serve as Distributors of Products of all Cardinal Health Affiliates and divisions.
3. **Changes in Products** - If the regulatory status of a Product (e.g., "may be dispensed by prescription only") changes, then an Affiliate may delete that Product from the Product list by notice to Distributor. Each Affiliate may discontinue or modify any Product at any time. Each Affiliate may, at its sole and exclusive discretion, restrict the sale of specific Products to Distributor.
4. **Terms** - These Policies and Procedures shall remain in full force and effect until amended or terminated by Cardinal Health. Cardinal Health may amend or terminate all or part of these Policies and Procedures by giving a 30-day notice to Distributor. The terms of these General Provisions and any other terms hereof, which, by their nature or in order to be effective for their stated purpose, must survive amendment or termination of these Policies and Procedures shall survive.
5. **Notices** - Any notice given in connection with these Policies and Procedures shall be sufficient if in writing and delivered by messenger, by postage-prepaid mail, or by facsimile to Distributor, provided notices or communications shall be effective when received by, or otherwise known to the recipient or its legal representative. The methods of delivery described above are not intended to be exclusive, and any written notice actually received shall be sufficient.
6. **Modification by Cardinal Health** - Cardinal Health may modify the "Availability Status" and "Non-conformance Charges" in the "E-Business Transactions" section, Payment Terms, Specific Terms, Returned Goods Policies, and any Exhibit by notice to Distributor per Section N(4) above. These Policies and Procedures may be modified *only* by Cardinal Health. The terms of any purchase order, invoice, or similar document related to implement these Policies and Procedures shall not modify these Policies and Procedures and shall be subject to these Policies and Procedures.
7. **Relationship of Parties** - The relationship of Distributor to Cardinal Health is that of independent contractor. These Policies and Procedures do not create a partnership, association, or other business entity. Neither party has the right to bind the other.
8. **No Third-Party Beneficiaries** - Unless specifically provided elsewhere herein, nothing in these Policies and Procedures is intended to benefit any person or entity not a party hereto.
9. **Publicity** - Neither Distributor nor Cardinal Health shall permit or generate any publicity, advertising, nor promotion concerning these Policies and Procedures without the prior written consent of the other party, except as required under applicable law or by any governmental agency, in which case the party required to make the press release or public disclosure shall use commercially reasonable efforts to obtain the approval of the other party as to the form, nature and extent of the press release or public announcement prior to issuing the press release or making the public announcement.

10. Cardinal Health Warranties; Limitation of Liability

- a) Cardinal Health warrants that it will convey to Distributor good title to the Products, free and clear of all security interests, liens or other encumbrances of any kind or character. Cardinal Health further warrants that any product it manufactures (the term "manufacture", for purposes of this warranty does not include product repackaging) shall, as of the date of shipment, be fit for the purposes and indications described in the product labeling. Cardinal Health does not warrant product that it does not manufacture; however, to the extent assignable, Cardinal Health will assign to Customer the manufacturer warranties for those other products. Notwithstanding the foregoing, any warranties provided by Cardinal Health shall not apply in the event that any product delivered pursuant to this Contract is misused, altered, damaged or used other than in accordance with product label, inserts, or other instructions provided by Cardinal Health. Cardinal Health has manufactured, packaged and is selling the Products to Distributor in compliance with all applicable federal, state and local laws, rules and regulations; and
- b) THE FOREGOING WARRANTIES ARE EXCLUSIVE, AND IN LIEU OF ALL OTHER WARRANTIES OF ANY KIND, WHETHER STATUTORY, WRITTEN, ORAL, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. IN NO EVENT, OTHER THAN DESCRIBED IN SECTION 16, WHETHER AS A RESULT OF BREACH OF CONTRACT, TORT LIABILITY (INCLUDING NEGLIGENCE), OR OTHERWISE, SHALL CARDINAL HEALTH BE LIABLE TO DISTRIBUTOR FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES AND ANY LIABILITY OF CARDINAL HEALTH TO DISTRIBUTOR SHALL BE LIMITED TO THE PRICE PAID BY DISTRIBUTOR FOR THE PRODUCTS WHICH ARE THE SUBJECT OF SUCH LIABILITY.

11. Force Majeure - Non-compliance with any obligation under these Policies and Procedures for reasons of force majeure (such as: acts, regulations, or laws of any government; war or civil commotion; destruction of production facilities or materials; fire, earthquake or storm; labor disturbances; failure of public utilities or common carriers; and any other causes beyond the reasonable control of the party affected) shall not constitute a breach of these Policies and Procedures.

12. Legal Compliance - Both parties will comply with all applicable Federal, State, and Local laws in connection with these Policies and Procedures and the sale of any Products hereunder or by Distributor to Customers. Distributor further represents and warrants that it complies with the standards set forth in the Cardinal Health Distributor Code of Conduct found at www.cardinalhealth.com or, in the alternative, has adopted substantially similar policies and complies with the standards set forth therein. These Policies and Procedures or any contract may involve a discount or other reduction in price with respect to one or more Products under 42 USC 1320A-7B§ 1128B(b) (3) (A) of the Social Security Act (42 USC § 1320a-1128B(b)(3)(A), and regulations issued thereunder. Under such circumstances, Distributor or Customer is responsible for accurately reporting and/or providing information on any such discounts, including rebates or reductions in price, to reimbursement agencies (including Medicare and Medicaid) and other entities in accordance with all applicable laws and regulations, including, without limitation, 42 CFR § 1001.952(h). Distributor agrees that it shall properly disclose and appropriately reflect any discount or other reduction in price in its cost claimed under Medicare or any State Health Program and shall advise any Customer of its responsibilities under such laws. If the use of the Products sold hereunder require the reporting of costs on a cost report, then the benefit of any discount will be claimed in the fiscal year in which the sale to which such discount relates occurred and Distributor and/or Customer (as applicable) will fully and accurately report any such discount in the applicable cost report.

13. Trademarks and Proprietary Information

- a) Packaging and labeling of Products shall contain Cardinal Health's and/or an Affiliate's trademarks and trade names. Cardinal Health's and the Affiliate's trademarks and trade names shall remain their exclusive property, and nothing herein shall be construed as transferring any right, title, or interest of any kind or nature whatsoever thereto, to Distributor. Except as specifically provided herein, Distributor shall not use the trademarks or trade names of Cardinal Health or any Affiliate in any way, and will not do any act which would in any way infringe upon or be in derogation of the validity of such trademarks or trade names, and will notify Cardinal Health of any conflicting claims that challenge any such trademarks or trade names of which it is aware.
- b) Distributor shall hold in confidence Proprietary Information supplied to it by Cardinal Health, and shall not divulge the same to any other person or entity without the prior permission of Cardinal Health. The confidentiality obligations in this section shall not apply to Proprietary Information which:
 - i) becomes public other than through the receiving party;
 - ii) is already known to the receiving party as evidenced by its written records;
 - iii) becomes known by the receiving party in the future from another source which is under no obligation of confidentiality to disclosing party; or
 - iv) is subsequently developed by the receiving party in a manner that it can conclusively establish was independent of the disclosure hereunder.

The obligations of Distributor pursuant to the provisions of this Section, shall survive indefinitely.

For purposes of these Policies and Procedures, "Proprietary Information" shall mean all data and other information relating to Cardinal Health's business that could reasonably be expected to be valuable to a competitor, a potential competitor, or a distributor for any such competitor of Cardinal Health, including, without limitation, any product specifications.

14. Product Tracing/Incident Notification

- a) To facilitate any necessary Product tracing or recall, Distributor shall maintain a written recall procedure in effect and shall make available, upon request, the lot number (or serial number, if applicable) with:
 - i) Customer name;
 - ii) Address shipped to; and
 - iii) Date of shipment for each Product sold.
- b) If lot numbers or serial numbers are not available, Distributor shall provide a comprehensive list of all Customers to whom shipments of the affected Product were made during the timeframe Cardinal Health shall request, including:
 - i) Address;
 - ii) Shipped to; and
 - iii) Shipment dates.
- c) In addition, Distributor shall:
 - i) Immediately notify the applicable Cardinal Health Affiliate of:
 - (01) Any event that might require an Affiliate to file a report or otherwise comply with any applicable law, rule, or regulation governing medical devices;
 - (02) Any Product malfunction which, were it to recur, would be likely to cause serious injury or death; or
 - (03) Any serious device effects to a patient and/or operator; and
 - ii) Report all Product and service complaints to the applicable Affiliate, including the following information:
 - (01) Product model number;
 - (02) Product serial number (if applicable and available);
 - (03) Nature of complaint or situation;
 - (04) Any action taken; and
 - (05) Confirmation by Distributor of stated complaint or situation.

15. Additional Distributor policies and procedures may be set forth in any contract between Affiliate and a Distributor or in attachments /schedules incorporated in any such Contract or transaction for the purchase and sale of goods with the approval of the Affiliate President and Vice President/Controller.

Exhibit A – AFFILIATE LIST OF CARDINAL HEALTH INC.

- General Medical Products
- Surgical Products
- Presource CPTS
- Specialty Products

Exhibit B – 867 INFORMATION REQUIREMENTS

(Refer to HIBCC Subset of ANSI x 12.867 Transaction)

1. Distributor Branch Number,
2. Distributor Customer “Bill To and Ship To” Number or Health Industry Number (HIN),
3. Customer “Bill To and Ship To” Name,
4. Complete Customer “Bill To and Ship To” Address:
 - Street
 - City
 - State
 - Zip
5. Affiliate Product Code
6. Distributor Unit of Measure,
7. Quantity Shipped,
8. Invoice Number,
9. Invoice or Ship Date,
10. Distributor Cost or Selling Price,
11. Expected Rebate Amount,
12. Type of activity transaction, e.g., direct sale to Customer, warehouse transfer, returns from Distributor to Affiliate, or returns from Customer to Distributor,
13. Contract Number (where contract/rebated sale),
14. Debit memo number,
15. Affiliate’s Lot/Serial Number for shipped Products.

Exhibit C – Cardinal Health Standard Excel Format

All customer info is to be provided for the address to which product is shipped, not their billing address														2-letter abbreviation, i.e. US for United States; CA for Canada; PR for Puerto Rico; etc		2-letter abbreviation, i.e. US for United States; CA for Canada; PR for Puerto Rico; etc	
Customer Number (can be alpha and/or numeric)	Customer Name	Street Address	Secondary Address (i.e. suite, attn. bldg)	City	State	Zip code	Invoice Date	Invoice #	Cardinal Health Product Number	Quantity	Unit of Measure	Extended Chargeback Rebate Amount Requested	Acquisition Cost per unit	Contract Cost per unit	Dist Group Code (for Cardinal Health internal use only)	Country	
123	JOHN SMITH HOSPITAL	123 MAIN ST	Suite 100	NEW YORK	NY	01234-5678	10/31/2017	300259979	01-9001A	10	EA	20.00	10.00	8.00		US	

Exhibit D – Sales Rounding Procedures

1. Contract Notification

Affiliate	Product Code	Sales Unit	Quantity	Rebate Amount
	123	Case (cs)	1	\$ 23.31/case (cs)

2. End-User Sales Reported

Product Code	Distributor U.O.M.	Quantity
87123	Each (ea.)	1

3. Unit Conversion

Product Code	Sales Unit	Stated in Dist. Units
123	Case (cs)	3 Each (ea.)

4. Rebate Calculation

Rebate for one [1] each = \$23.31/cs x .3333 cs (rounded to four [4] decimals using rule of five [5]) = \$7.7692 = \$7.77 (rounded to two [2] decimals using the rule of five [5]).

Exhibit E – Returned Goods Policy

Affiliate	Months Prior To Expiration For Acceptable Returned Product	Manufacturing Date Identification	Equipment/ Products Requiring Sales Representative Return Authorization	Return Location	Redress/ Restocking Charges
General Medical Products	6 months	Contained in lot number or stamped on product package. Contact Customer Service for more information	Contact your Sales Representative or call 1-800-635-6021	Will be provided by Customer Service upon receiving return authorization	See Exhibit F
Surgical Products	12 months	Contained in lot number or stamped on product package. Contact Customer Service for more information	Contact your Sales Representative or call 1-800-635-6021	Will be provided by Customer Service upon receiving return authorization	See Exhibit F
Specialty Products	12 months	Contained in lot number or stamped on product package. Contact Customer Service for more information	Contact Distributor Sales or call 1-800-635-6021	Will be provided by Customer Service upon receiving return authorization	See Exhibit F

Exhibit F – Redress/Restocking Charges Schedule

	General Medical Products	Surgical Products	Specialty Products
Defective Product –Sales Representative must initiate and authorize.	Invoiced price	Invoiced price	Invoiced price
Affiliate Shipping error	Invoiced price within 90 days	Invoiced price within 90 days	Invoiced price within 90 days
Affiliate Order error	Invoiced price within 90 days	Invoiced price within 90 days	Invoiced price within 90 days
Damage – claim made within 5 days of delivery.	Invoiced price	Invoiced price	Invoiced price
Customer order error	Invoiced price less 30% Restock charge	Invoiced price less 30% Restock charge	Invoiced price less 30% Restock charge
Refused shipment (not Affiliate error)	Invoiced price less 30% Restock charge	Invoiced price less 30% Restock charge	Invoiced price less 30% Restock charge
Distributor Stock Reduction – Sales Representative must initiate and authorize return.	Invoiced price less 30% Restock charge	Invoiced price less 30% Restock charge	Invoiced price less 30% Restock charge

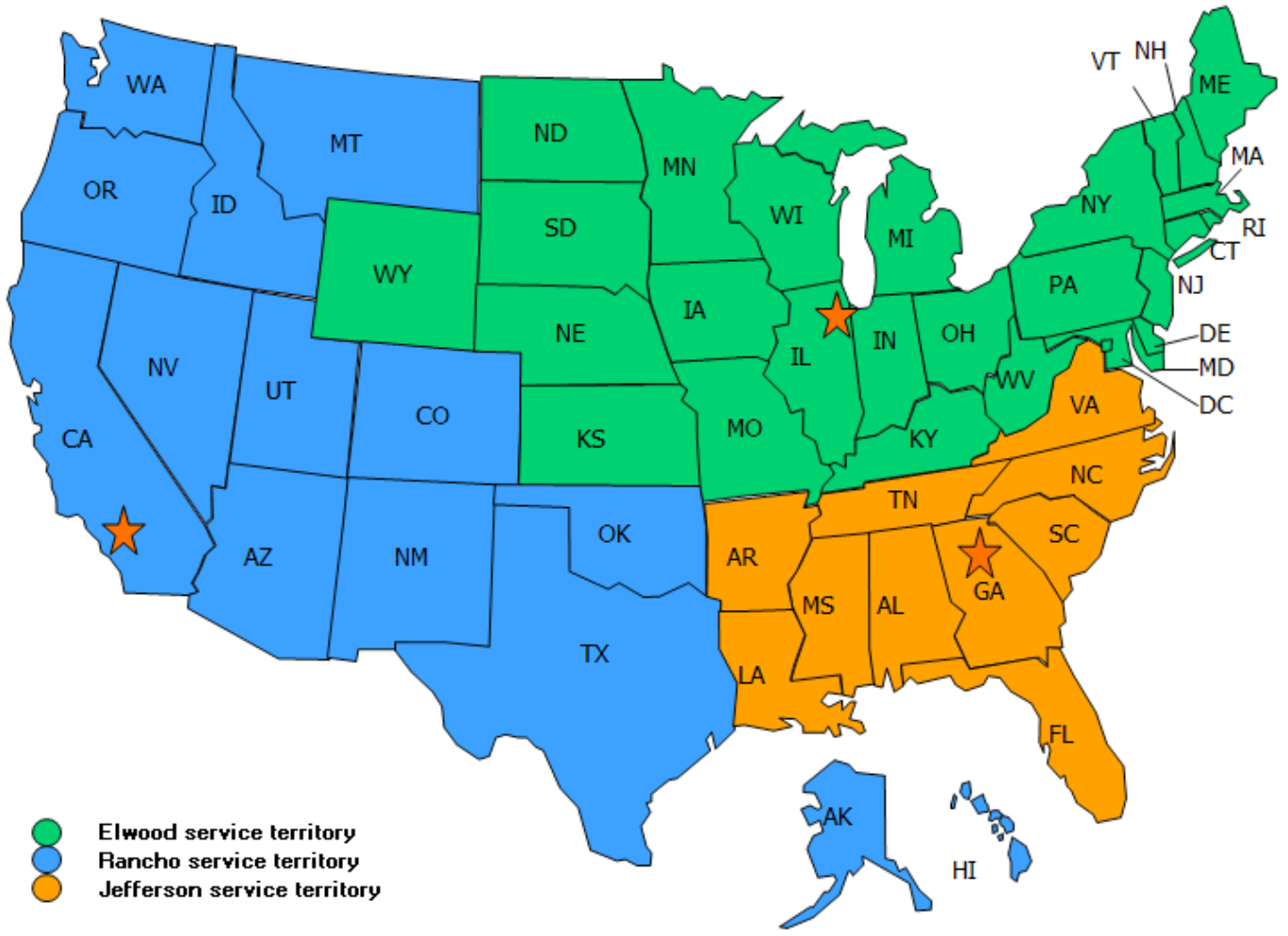
** For equipment returns, call for schedule*

Exhibit G – Cardinal Health’s Guiding Principles for E-Business

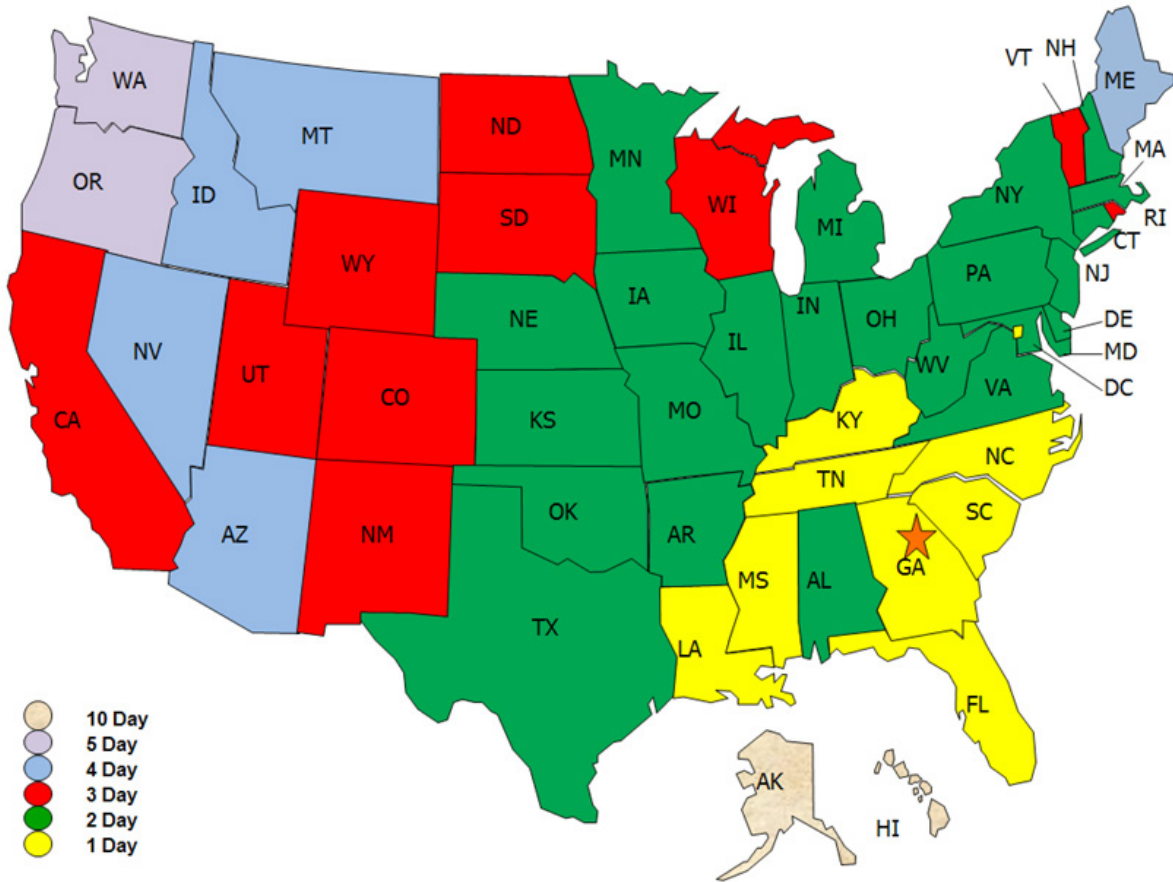
At Cardinal Health, meeting our Customer needs is our top priority. We are committed to making available internet enabled purchasing services at no incremental cost to our Customers. Cardinal Health believes that supply chain efficiencies derived from E-Business will be reallocated over time throughout the entire supply chain. We also believe this will make product selection, purchase and utilization more efficient for all connected parties. To this end, Cardinal Health will allocate resources to all mutually beneficial initiatives. The following are our guiding principles:

- Cardinal Health will work with its Customers to create quantifiable savings and efficiencies in our E-Business efforts.
- Cardinal Health is committed to holding down supply chain costs and will not pay incremental charges that will result in increased supply chain costs.
- Cardinal Health will accept transactions from e-commerce companies when our Customers request it.
- Cardinal Health cannot be responsible for keeping information up-to-date on any third party or e-commerce company’s websites or portals, as it will only increase the costs and inefficiencies of doing business.
- Cardinal Health does not approve, condone, nor authorize transaction or pricing data to be available to any parties other than the purchaser and Affiliate(s) involved in the transaction.
- Cardinal Health will support industry data standardization efforts if they measurably benefit all constituents in the supply chain.
- All e-commerce messages and transactions to Cardinal Health must be X12 Direct EDI or via GHX.

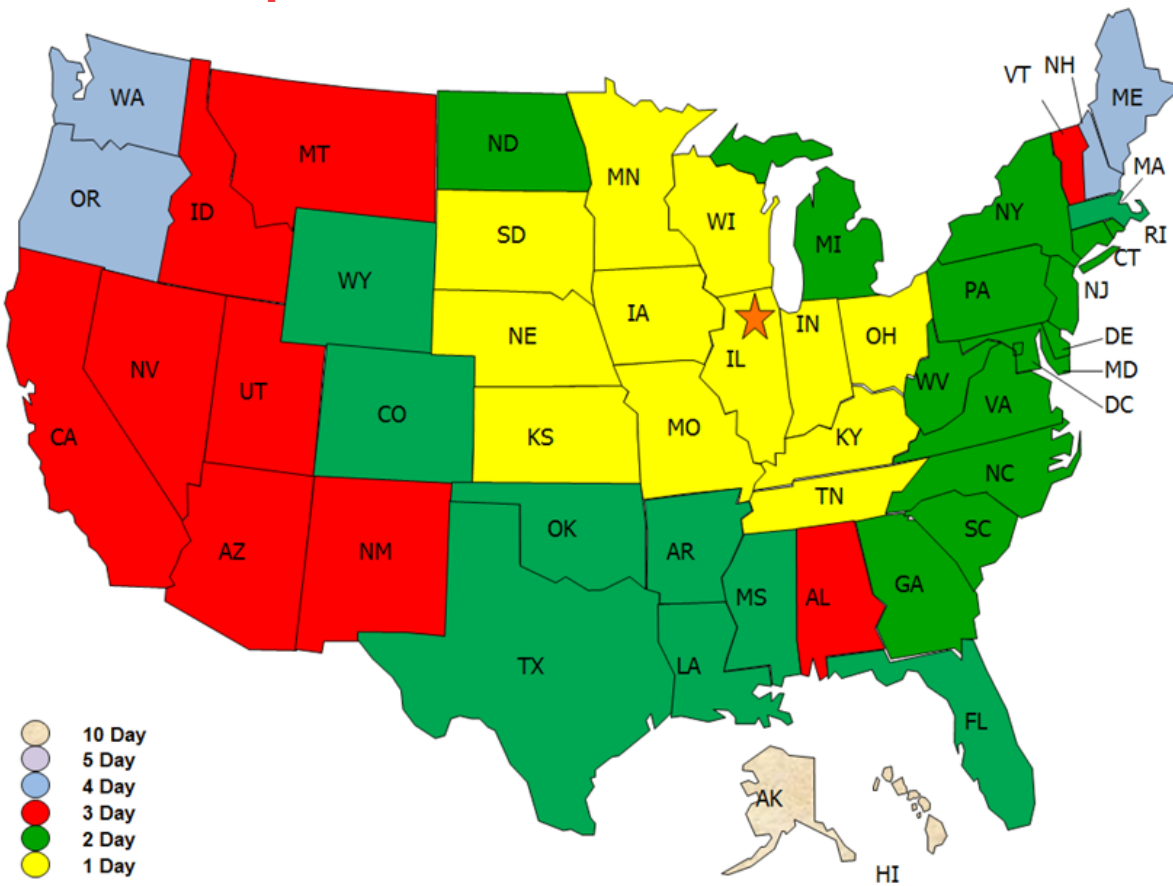
Exhibit H – RC Service Area



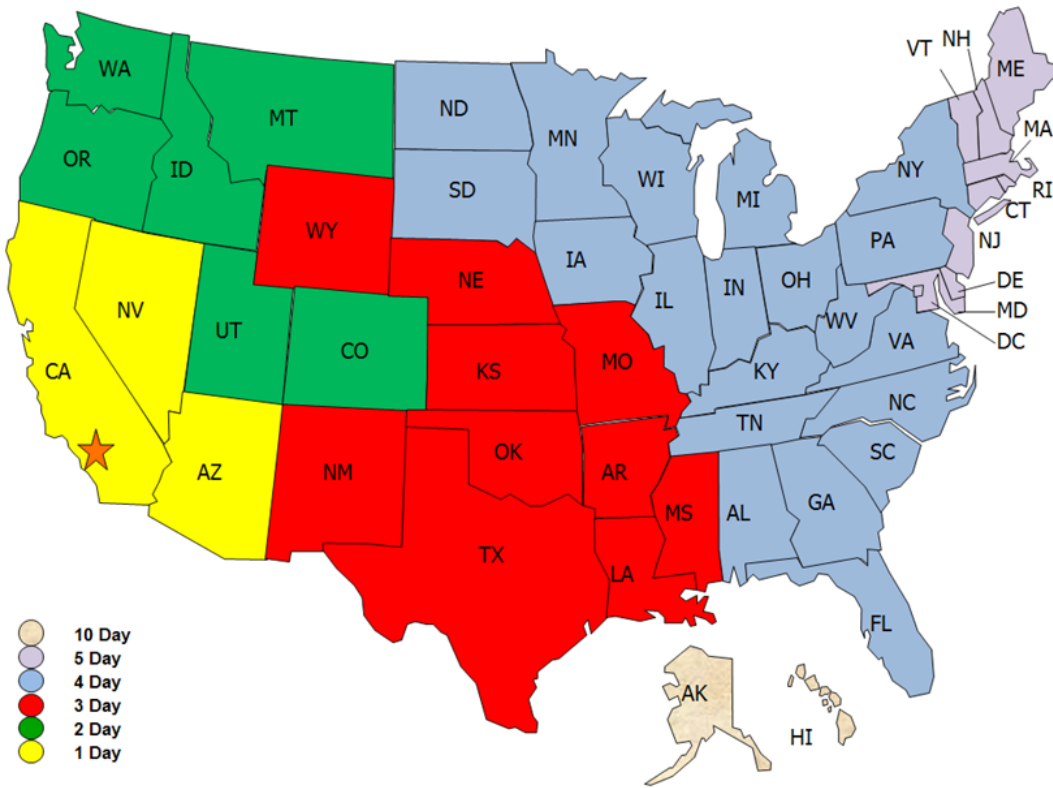
Jefferson DC Map



Elwood DC Map



Rancho Cucamonga DC Map



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