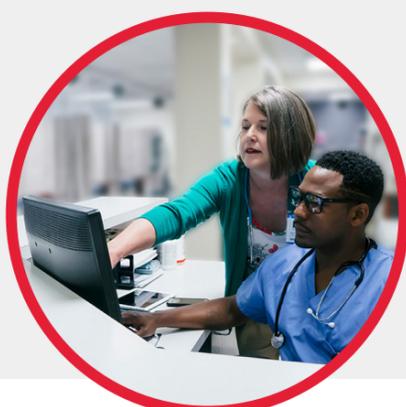


The Real Impact of Healthcare Supply Chain Inefficiencies

Cardinal Health recently surveyed 306 frontline providers, hospital administrators, supply chain decision makers and department managers about their organization's supply chain. Results show potential risks to clinician satisfaction, productivity and patient care, while also uncovering opportunities for distributors to support positive outcomes.



Supply chain stress hurts employee morale.

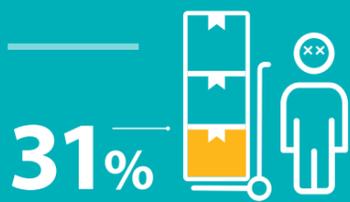


of respondents have had to deal with a frustrated clinician as a result of supply chain issues at some point in time.



1 out of 4

respondents feel an emotional burden at work because of supply chain tasks.



of frontline providers believe that the whole supply chain process seems uncontrollable.

Productivity slowdowns occur.



of respondents said supply chain management is important in addressing cost concerns.



Almost half

of providers said manual supply chain tasks reduce workplace productivity.



of stakeholders said the main benefit of automated inventory solutions is cost reduction.

Supply chain issues impact patient care.



Health care providers are spending more than twice the amount of time they would like to on supply chain-related tasks.



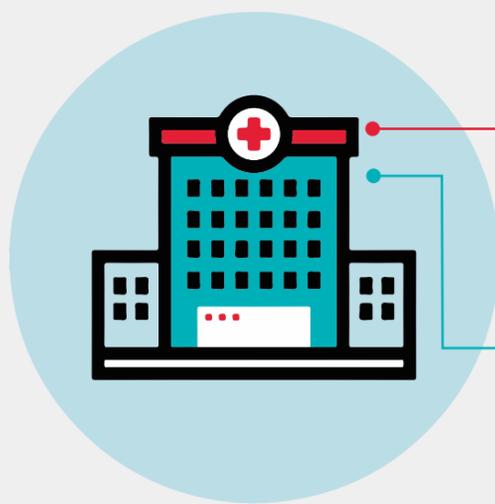
of frontline providers say manual supply chain tasks has a "very" or "somewhat" negative impact on patient care.



said supply chain work takes too much time away from patient care.

Hospitals look to medical/surgical supply distributors for help.

Opportunities for distributors are clear, as the majority (88%) of survey respondents want their med/surg distributor to help ensure seamless performance. 85% also want a distributor who makes recommendations with the patient in mind.



88%

want their med/surg distributor to help ensure seamless performance.

85%

want a distributor who makes recommendations with the patient in mind

Rethinking the supply chain with clinicians in mind.



Our performance solutions help you optimize your supply chain so your organization's staff can perform at their highest level, improve patient care and mitigate adverse events. For additional insights and survey information, visit cardinalhealth.com/supplychain.

About Cardinal Health Supply Chain Survey

This study was fielded January 16-28, 2019, using an online survey methodology. The samples were drawn from SERMO's Online Respondent Panel of Health Care Providers, which includes over 600,000 medical professionals in the United States. The study included 306 respondents total from health care organizations varying in size, specialty and practice area. Respondents included frontline clinicians (n=81), hospital administrators (n=75), supply chain decision-makers (n=75), and procedural department management personnel (n=75).

All survey data on file at Cardinal Health.

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